

Feedback policy

To help us improve the facilities at PRINCES RISBOROUGH LAWN TENNIS CLUB and the activities that run within it, the committee welcome feedback from all our members.

We are always looking at ways to improve the programme of activity to ensure all ages and abilities are catered for, including coaching, competitive (internal and external) and social opportunities.

If there is anything specific you would like to see implemented at the club or if you have any ideas for the committee to consider, please tell us about them in any of the ways shown below.

If you would like to become involved in any aspect of the club, or if you can help in any way, we would also love to hear from you.

Feedback can be positive or negative - if you think something is working well, please tell us, as this helps us plan for the future and it is nice for volunteers involved with the running of the club to know that their work is appreciated. But if there is something which you think can (or should) be improved, let us know and the committee will discuss it at the next committee meeting.

Committee meetings are generally held every two months: January, March, May, July, September and November.

Feedback and ideas can be offered in any of these ways:

- To the **Club Secretary**, in email or in writing, at the following address:

Mrs Tracy Brockbank
Tallinn
Aylesbury Road
Princes Risborough
HP27 0JW
Email: tracybrockbank@btinternet.com

- Using the **Suggestion Box** in the clubhouse
- Via **any Committee Member**, preferably by email or in writing, but verbally if necessary
- At the **Annual General Meeting**, held in the Clubhouse in April each year - look out for the exact date nearer the time